



Terms and Conditions

Disclaimer

It is your responsibility to book directly with the holiday provider and/or the holiday home provider at your own risk, having satisfied yourself about the suitability of all arrangements including care and facilities where relevant. CS Disabled Holidays takes no responsibility and accepts no risk or liability for any contractual relationship entered between you and the provider. CS Disabled Holidays will not enter or become a party to any disputes arising between you and the provider. It is your responsibility to arrange adequate insurance cover for your holiday.

Guidelines, Terms & Conditions

- a. Applicants (the individual who has the neurological or neuromuscular illness which has caused a severe physical disability) are either over 18 and applying for a grant for either a holiday or respite care **or** between the ages of 18 and 21 and applying for a trip for educational purposes.
- b. That CS Disabled Holidays receives evidence of the proposed holiday at the time of the application and a receipted payment for the holiday/travel being funded prior to a grant being paid to an individual. If the grant is being paid directly to a holiday provider we are happy to pay the final portion of a holiday on behalf of the individual grant recipient. Such payment is made on behalf of the individual and at their risk. All grants awarded by CS Disabled Holidays are paid by bank transfer.
- c. That payments by CS Disabled Holidays cannot be transferred to a different person or holiday venue or date from those stated on the application form.
- d. That CS Disabled Holidays grants are returned in their entirety if the proposed holiday is not taken for any reason what-so-ever. It is the applicant's responsibility to notify CS Disabled Holidays Ltd if the holiday does not go ahead and to take suitable insurance to cover this risk and to select a suitable holiday;
- e. That CS Disabled Holidays reserves the right to contact the professional individual supporting the application, to make enquiries only about this application.
- f. That CS Disabled Holidays reserves the right to contact the individual applicant at any time either by phone or other electronic means to discuss the application.
- g. That CS Disabled Holidays **receives written feedback about the holiday in electronic form, and how it affected the applicant and some electronic photographs (phone cameras are fine!).** CS Disabled Holidays may use this feedback and photos for promotional purposes, which may include the publication of this feedback to assist with fundraising and on their website. Your report and electronic pictures about how your holiday benefited you will also be passed to the holiday property provider for them to use on their website for promotional or PR purposes. Please contact the Charity in writing at the time of notification that you grant has been awarded if you have any concerns with clause f, so that these can be discussed. **Such concerns Must be notified when accepting your grant. CS Disabled Holidays will work with an individual to meet any issues with regards to any reasonable concerns**

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